

Geli SGIP Filing Process & Outcomes

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Geli Approach and Outcomes

- Geli recruited 15 employees to submit applications.
- Employees signed in and manually submitted applications. In all, 28 applications were submitted between 8:03 AM and 8:13 AM.



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Experience With SGIP Portal

- When the portal opened, all Geli participants logged in as close to 8:00 AM as possible.
- Many experienced a wait of 1-2 minutes for the page to load and confirm that they were in fact logged in.
- Once signed in, refreshing individual application pages also took significant time and delayed our ability to submit applications.
- In many cases, Geli participants who were able to navigate the SGIP portal more quickly submitted applications on behalf of others. While we intended to average 2 applications per person, some individuals were able to submit more than five while others just one.



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